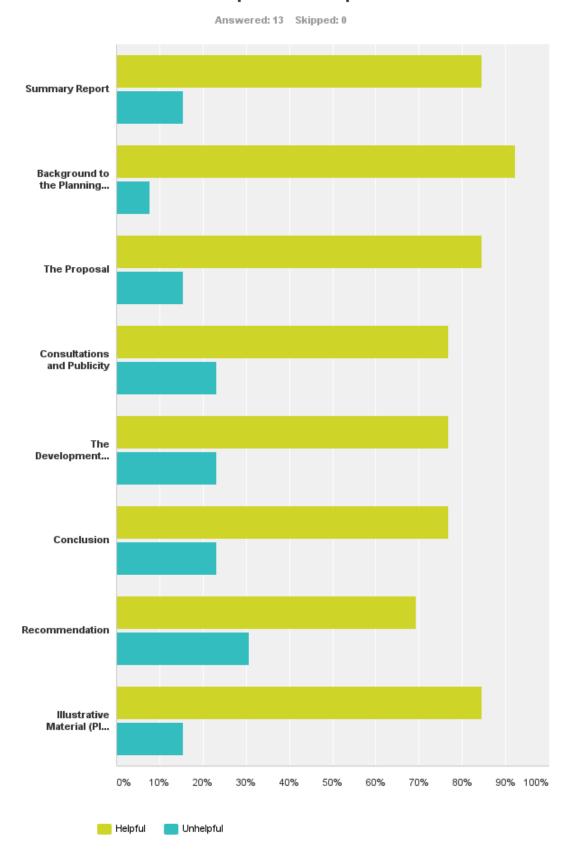
SUMMARY OF SURVEY RESPONSES

Q2 Which section(s) of the report(s) did you find helpful or unhelpful?



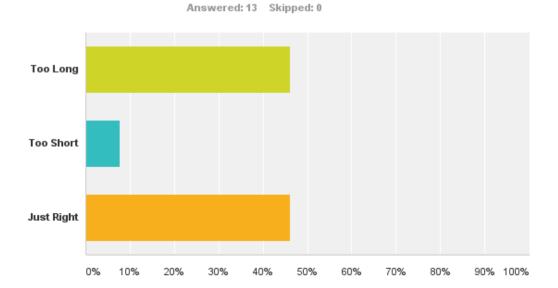
Question 3 - Please could you explain why you found the above sections helpful or unhelpful?

Positives – "Helpful"

- They included all the information that was necessary The information would also be interesting to other customers.
- Enabled understanding of the proposal
- All [sections] necessary for proper consideration of the application
- Clear and pertinent.
- They were well drafted and clear.

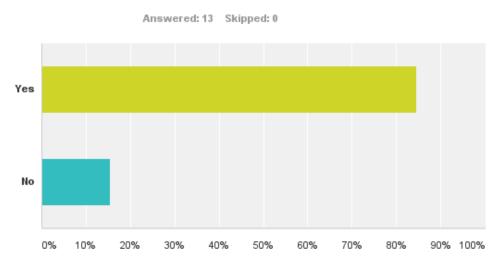
Things to Improve – "Unhelpful"

- We need to see all of the above to understand how the Officers have reached their conclusion
- It would be useful to indicate on the illustrative plans where are from on the key map. In terms of cost if these were produced as a separate volume just online, then it could save cost and mean that the whole report does not need to be produced in colour.
- Often the Summary is just a cut and paste not a précis. Often there is too much planning jargon, not enough narrative and explanation of options and evidence of why it should be the recommendation.

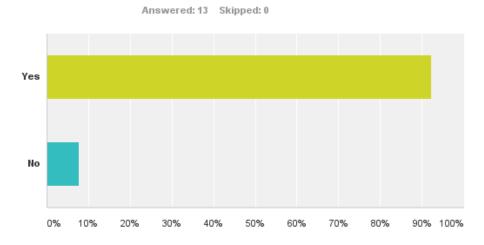


Q4 What are your thoughts on the length of the report(s)?

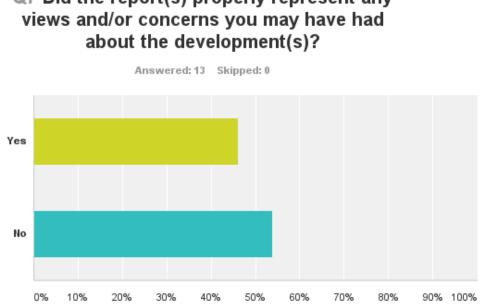
Q5 Were the report(s) well structured and did the various sections of the report(s) follow a logical sequence?



Q6 Was the language used in the report(s) clear and easy to understand?



9



Q7 Did the report(s) properly represent any

Question 8 - Do you have any further comments or ideas on how we could further improve the reports?

- "Ensure that the content includes all comments by consulted bodies.
- "I think they could be shorter maybe consider the use of bullet points for the planning • history section for example. There are some statements in reports that are generic like the legislation required and the fact that only material planning considerations should be taken into account. I wonder whether these could be put at the front of the report in an overall notes page"
- "A clearer format. Less technical language and more narrative. Clear consideration of all • issues and views, with evidence for the recommendations.